

Terms of warranty

The guarantor - ADEKO Sp. Z o. O. (Producer)

The guarantor provides a guarantee for the proper functioning of the purchased and used product for 24 months from the date of purchase.

The warranty covers products sold within the territory of the EU and located in that territory at the time the complaint is processed.

The liability under the warranty covers only defects resulting from the reasons inherent in the sold product in connection with the defective production process of the product.

The warranty does not cover complaints regarding: defects resulting from failure to comply with the conditions of use and installation of the product specified in the instruction manual.

The permissible load for the beds is 90 kg.

Destruction or damage to the product during transport, damage to the product resulting from modifications and design changes made by the Buyer or third parties, defects resulting from the use of non-original parts, use contrary to the intended use, mechanical damage, damage resulting from random events.

The warranty period is extended by the time between the date of filing the complaint and the date of repair.

In the case of replacement of the product / component with a new one, the warranty period starts anew from the moment of delivery of the product free from defects.

The Purchaser shall immediately report any defect or malfunction of the product in writing.

Complaints should be submitted directly to the place of purchase of the product, and if this is not possible (e.g. liquidation of a commercial unit), directly to the Guarantor.

The basis for accepting the complaint is the completed Complaint Form, to which the Warranty Card is attached together with the proof of purchase (receipt, bill, invoice).

Consideration of the complaint will take place within 14 days from the date on which the complaint was received.

The buyer delivers the advertised product (properly protected against damage during transport) in the manner specified by the Guarantor to his seat at his expense.

The warranty will be implemented as soon as possible, not exceeding 30 days from the date of delivery of the product to the Guarantor.

The guarantor reserves the right to extend the complaint handling - if for reasons beyond his control - keeping the basic deadline is impossible.

The replaced or repaired product is delivered by the Guarantor to the Buyer at his expense.

If, as a result of the inspection, it is found that the notification was unfounded (in violation of the above-mentioned conditions), the Guarantor will notify the Buyer and propose a paid repair or a paid replacement of the product.

If the offer is not accepted, the Buyer will send the Guarantor a decision to scrap the product or return it at his own expense.

Replaced defective parts become the property of the Guarantor.

This warranty card is valid with a correctly written product type name and date of sale.

This warranty card for consumer goods does not exclude, limit or suspend the rights of the Purchaser resulting from the non-compliance of the goods with the contract.

The guarantor is not liable for damages and losses resulting from malfunction or damage to the product and losses resulting from the inability to use the product under repair.

In matters not covered by these warranty terms, the relevant provisions of the Civil Code and the Act of July 27, 2002 on special conditions of consumer sale and on the amendment of the Civil Code.